

## GENERAL MANAGER - STATUS REPORT

April 10, 2025

### Master Plan

Updated Master Plan approved. Staff continues to contact companies for quotes for the 2024-25 projects.

Customer Service: The District continues to maintain < 1% customer complaints.

Professional Development: All safety protocols are being utilized to promote "Zero Lost Time" due to injuries. On-going safety training continues.

### Succession Planning

Training is being continued for all workers to achieve certifications above current positions.

### Notice of Violation (NOV)

On February 27, 2025 we had a stoppage on Lake Gregory Drive due to a culvert that was built over our line causing a small crack that allowed root intrusion. This was a category 4, spilling about 40 gallons. It did not hit any waterways and was quickly cleaned up. It was fully cleared. This was reported to SWRCB through CIWQS. This pipe will be on the list for slip lining in 2025/26.

We had a category 2 spill (Spills greater than or equal to 1,000 gallons that do not reach surface water) on 09/03/2024. Final report was submitted to Lahontan on 09/12/2024. So far, we have not heard anything from Lahontan.

The 5<sup>th</sup>, and final, report to the State for the NOV from July 2019 has been submitted.

On September 21, 2023 we received a Notice of Violation letter from Lahontan in response to the spill on March 15, 2023. With the help of Rick Dever, acting Chief Plant Operator at the time, Brandon Ricksecker, Operations Manager, and Staff we were able to create a response for Lahontan, which was submitted on October 23, 2023. John Yu from Lahontan confirmed receipt. As of today, we have not received any other communication from Lahontan.

### Talking Points

- New website has been completed and we are working towards ADA Compliancy. Full compliancy is due by 2027.
- 2 new hires in Maintenance for the vacant MT I positions.
- Employment ads out for the MT II position.
- Site walk at Huston with Chris Anklam of State Water Resources Control Board to inspect the project was conducted on April 7. It was very positive.
- The Recirculation Pumps were installed at Seely Creek and are operating well. Final cost came in at \$64,748.38, the budgeted amount was \$111,100.00. On June 13, 2024 the Board approved \$70,000.00 for the project.
- On March 26 we conducted an all staff training on fire extinguishers.